

Flight Centre Business Travel

Win 1 of 10 Upgrades

Terms & Conditions

Conditions of Entry

1. Information about the prize and how to enter forms part of these terms and conditions of entry. Entry into this promotion is deemed acceptance of these terms and conditions of entry by each entrant.
2. The promoter is Flight Centre Travel Group Limited, ABN 25 003 377 188 of 275 Grey St, South Brisbane QLD 4101, trading as Flight Centre Business Travel. ATAS Accreditation No. A10412. ("**Promoter**").
3. Entry is open to residents of Australia aged over 18 years, who enter the promotion in the required manner as stated in these terms and conditions ("**Eligible Entrants**").
4. Employees of Flight Centre Travel Group Limited, its related bodies corporate, suppliers, agencies, licensees and their immediate families are not permitted to enter.

Duration of Promotion Period

5. The promotion will commence at 12.01am AEST on Tuesday, 1st October 2019 and will continue until 11.59pm AEST on Friday 8th November 2019 ("**Promotion Period**").

To Enter

6. To enter for the chance to win 1 of 10 flight upgrades, eligible entrants must;
 - a) Be Current or New Flight Centre Business Travel Clients
 - b) Register for the competition on the promotional website before 11.59pm 8th November 2019
 - c) Book a return Qantas Domestic or International airfare during the promotional period for departure between December 1st 2019 – March 31st 2020 through Flight Centre Business Travel resulting in 1 entry into the draw
 - d) Prize will be awarded to the registered traveller within the organisation.
7. Entries will be deemed to be accepted at the time of receipt and not at the time of transmission. Entries received will be considered final by the Promoter. Incomplete, inaccurate, erroneous, illegible or incomprehensible entries will be deemed invalid. Entries must be received by the Promoter during the promotional period. The Promoter accepts no responsibility for late, lost or misdirected entries.
8. Any costs associated with accessing the Promotional Website remains the responsibility of each entrant and are dependent on the Internet Service Provider used. Any costs associated with accessing the promotion are the responsibility of each entrant and are dependent on the Internet Service Provider used.
9. **Selection of 10 x Upgrade Winners**
 - a) On Monday 18 November, all eligible entrants will be exported to an excel spreadsheet for the draw.
 - b) The number range of all the entries will be entered into the randomiser and it will be asked to select 10 random entries within that range for the (10) Major Prize Winners

- c) The prize draw will take place at 1600 AEST on 18 November at Flight Centre, Level 4, 60 Miller Street, North Sydney 2060.
- d) The 10 x Major Prize Winners will be notified by phone and email by 1600 AEST 20 November 2019 and the results will be published on the promotional website
- e) The Major Prize winners will have until 1600 AEST 18 February 2020 to claim the prize. Although every effort will be made to contact the prize winners, should an unclaimed prize draw be necessary, the draw will be held at 1000 AEST 19 February 2020 at Flight Centre, Level 4, 60 Miller Street, North Sydney 2060.
- f) The Prize Winners of any unclaimed prize draw will be notified by email by 1600 AEST 21 February 2020 and the result will be published on the promotional website
- g) The Promoter will not enter into correspondence regarding the result of the Prize Draw

Prize Details – ten (10) Major Prize Winners

10. 10 people will be randomly drawn to win an upgrade to the next available cabin class.
 - a) Upgrades will be applied from the originally purchased fare on that aircraft to the next cabin excluding First class. (eg from economy to premium economy or premium economy to business)
 - b) 8 x Domestic tickets will be upgraded from economy to Business class
 - c) 2 x International tickets will be upgraded
 - d) Upgrades are subject to availability at time of booking.
 - e) Blackout dates apply
11. Total prize pool is valued at approx. \$9,950
12. The Prizes (or part thereof) are not transferable or exchangeable, not redeemable for cash and cannot be used in conjunction with any other promotional offer. The prize must be taken as offered and cannot be varied.
13. Entrant and their employer acknowledges that receipt of a prize may have Fringe Benefits Tax (FBT) or other tax implications.
14. It is recommended you contact your personal tax agent to discuss the implications of receiving Reportable Fringe Benefits. The Promoter will not be liable for any taxation, including income tax, FBT or any liability of loss of opportunity due to Reportable Fringe Benefits incurred by a Winner, an Entrant or their employer that may be levied as a result of winning. The Promoter accepts no responsibility for any tax implications that may arise from accepting a Prize or for any additional costs for items not specified above. Independent financial advice should be sought
15. The Prize does not include transfers, visas, travel insurance, pre/post accommodation, spending money, excess baggage, excursions/tours, optional activities, freight tipping, extension of stay, additional passengers, passports, visas, food allowance or any other items not specified in the Prize details.
16. Any passes, tickets or vouchers issued as part of the Prize are subject to prevailing terms and conditions of use and any tickets, passes or vouchers are only valid for use within the stated duration on the passes or tickets issued or the duration of the chosen Prize, whichever is earlier.
17. Passengers are responsible for all other ancillary costs. Travel insurance is highly recommended to protect against additional cost incurrent in the event of unforeseen circumstances.
18. Prize and booking of the Prize are subject to the standard booking terms and conditions of Flight Centre Business Travel (available at <https://www.flightcentrebusinesstravel.com.au/exclusives/qantas-sale>).

General

19. The Promoter reserves the right to request winners to provide proof of identity, proof of Qantas Business Rewards membership where applicable, proof of employment status, proof of age, proof of residency and/or proof of entry validity in order to claim a Prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered.
20. The personal information of entrants will be collected to enable the Promoter to administer and promote this promotion and to contact the Prize Winner (or, if applicable, the winner of an Unclaimed Prize Draw). Entrants agree that the Promoter may handle their personal information in accordance with the Promoter's privacy policy, which is available at: <http://www.flightcentre.com.au/privacy>. Entrants agree that the Promoter & Qantas use their personal information for marketing purposes. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the Prize.
21. Should an Entrant's contact details change during the Promotion Period, it is the Entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.
22. By accepting the Prize, the winner agrees to participate in and co-operate as required with all reasonable media and social media editorial requests relating to the Prize, including but not limited to, being interviewed and photographed. The winner will not be entitled to any fee for participating in these activities.
23. All entrants who submit any entry to the Promoter: (a) grant the Promoter and its licensees and assignees a non-exclusive licence to exercise all rights in perpetuity throughout the world in the entry material and all other material provided by the entrant to the Promoter pursuant to this promotion at any time; and (b) represent and warrant that the exercise of the rights granted to the Promoter in these terms and conditions will not infringe the rights of any third parties; and (c) indemnify the Promoter against any loss or damage resulting from any breach of the foregoing representation and warranty.
24. By entering this competition entrants agree to allow the Promoter to repost their entry/submission on the Promoter's Facebook, Twitter, Instagram, Vine, YouTube, LinkedIn and Pinterest accounts, the Promoter's website (www.flightcentrebusinessstravel.com.au) and blog within the Promoter's electronic direct mail (EDM) communication pieces.
25. By entering this competition entrants agree to being contacted by a representative of Flight Centre Business Travel to discuss our product and services offering.
26. To the extent permitted by law, the Promoter is not responsible or liable for:
 - a) inaccurate/incorrect transcription of entry information;
 - b) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
 - c) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - d) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - e) unauthorised human intervention in any part of the competition;
 - f) electronic or human error which may occur in the administration of the competition;
 - g) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss arising in connection with the arrangement for supply, or the supply, of any

goods or services by any person to a Prize Winner and, where applicable, to any family/persons accompanying a Prize Winner; or

h) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.

27. The Promoter will not be liable for personal injury suffered during participation in the promotion or use of the Prize, except to the extent directly caused by the Promoter's negligence. If requested by The Promoter, the Prize Winner(s), and his or her guests, must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a Prize being awarded. Failure to return the signed releases and indemnities may result in the entitlement to the Prize being forfeited and the selection of another Prize Winner.
28. These above conditions do not affect, and is not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.
29. This promotion is in no way sponsored, endorsed, administered or associated with Facebook or Instagram. This promotion is not to be used in conjunction with any other offer. Flight Centre Business Travel has the right to change or cancel this promotion at any time without notice subject to legislative approval. Flight Centre Travel Group Limited (ABN 25 003 377 188) trading as Flight Centre. ATAS Accreditation No. A10412.

This promotion is authorised under NSW Permit LTPS/19/38075 and SA Permit T19/1546.